



Division of Insurance

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Questions About Health Insurance?

The Colorado Division of Insurance is Ready with Answers for Consumers.

Denver – Today, the preparation for health reform that the [Division of Insurance \(DOI\)](#) has done over the last few years takes effect, as health insurance plans offering coverage in 2014 become available through [Connect for Health Colorado](#), the state's new marketplace for health insurance, and from insurance companies. Yet the Division knows people will have questions – “What’s a deductible?” “Can the insurance company do that?” or “How do co-pays work?”

“We want people to understand their health insurance choices, because when consumers make better decisions, they will be better prepared when they need to use that insurance,” said Commissioner of Insurance Marguerite Salazar. “As Colorado consumers begin looking at their options today, we encourage them to ask questions and understand what they are buying. If they have questions, we are here to help.”

The Colorado Division of Insurance regulates the insurance industry to ensure that companies follow the laws and that they can afford to pay consumers’ claims. The Division also works with Colorado consumers to answer their questions, help them to understand their health insurance options, and ensure they receive the benefits they paid for.

Consumers can call DOI at 303-894-7490 or 1-800-930-3745, or visit the DOI website at www.dora.colorado.gov/healthinsurance.

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The Colorado Division of Insurance regulates the insurance industry and assists consumers and other stakeholders with insurance issues.

The Department of Regulatory Agencies (DORA) is dedicated to preserving the integrity of the marketplace and is committed to promoting a fair and competitive business environment in Colorado.

Consumer Protection is Our Mission.